



Inclement Weather Policy

We don't normally follow school closing decisions when it comes to our snow/ice and inclement weather policy. This is because most of those decisions are made in the early morning hours, and we don't open or have students until later in the day when the weather is often different, or better.

In most circumstances, if we think that we need to close the shop and/or cancel lessons, we will post that first on our website home page at www.nashvilleviolins.com

If we are able to get into the shop, we will also change our voicemail. You can leave voicemail messages outside of regular hours if necessary, and our website is always open.

If a teacher is unable to make it in for lessons, we will call the phone number(s) that we have for you and/or email as soon as we can. Once we reach you directly, we will work with rescheduling lessons as soon as possible.

Since many of our students live outside of our local area, if the road conditions are unsafe for you to drive, please call the front desk in advance and schedule a makeup. If you don't contact the shop, and don't show up for your lesson, then your absence is considered unexcused.

You do have the option of just taking care of the teacher for your absences, but we would like to get you in for a makeup lesson if we can. If your absence is pre-excused, you have +/- 7 days to get a makeup in with your teacher, or any other teacher in the shop. The earlier that you can book that, the better the odds we can get that scheduled for you.

Please be patient with our scheduling staff, as it can be difficult to work a lot of reschedules in with our teachers' busy schedules. Please let us know if you have any questions or concerns.